

Instructions for Cleaning & Care

for carpets made of wool with textile web backing

Halbmond Teppichwerke GmbH

Type of flooring: 80% wool, 20% polyamide

1. Prevention Measures

A large proportion of the dirt carried into a building can be avoided by fitting dirt-trapping zones in front of and inside the entrance areas and dirt trapper mats. In order to guarantee a sustained functionality of these installations, they must be incorporated into routine cleaning operations or replaced with sufficient regularity.

2. Regular Cleaning

Maintenance cleaning is of decisive importance for the cleanness of the carpeting and plays a predominant part in determining the intervals at which intensive cleaning operations are required.

In order to maintain the representative character of the carpeting regular, supplementary stain removal (see point 3) is of importance as a continuous value maintenance measure.

2.1 If the carpet is only slightly utilized, vacuum cleaning with a smooth floor nozzle is recommended for wool carpets in order to avoid felting effects.

2.2 Regular vacuum cleaning using a high-performance brush vacuum cleaner such as the *Carpetlife Brush Vacuum Cleaner* removes loose dirt from the surface as well as dirt particles from lower tufting areas. Due to the intensive mechanics, this methodology may only be used for wool carpets if they are heavily utilized or very dirty. Thereby, the brush of the vacuum cleaner has to be set the lowest level (hard / smooth floor).

3. Stain Removal

If possible, remove any stain immediately, do not allow drying of stains. Vacuum clean the loose dirt, dab or sponge up liquids using absorbent tissues, do not rub. When treating stains, always work from the outside edge towards the centre. Do not use common household detergents or dish liquids for stain removal. Use the gentle stain remover *Alibaba* together with a suitable microfibre cloth. Do not spray Alibaba directly on the stain. Spray it on a cloth and dab the cloth on the stain to rub the stain remover in. Absorb the dissolved dirt with a dry part of the cloth by dabbing. Rinse the carpet thoroughly with clear water and dab dry after that (possibly using absorbent white household paper tissues). If the stains are insistent, repeat the procedure. Do not rub when removing stains and do not soak the flooring.

4. Intensive Cleaning

In addition to daily cleaning and stain removal, the carpeting requires intensive cleaning treatments at certain intervals to remove soiling and dirt over the entire carpet area.

4.1 Dry Cleaning

Dry cleaning makes it possible to clean the complete area of the flooring and also parts of the carpet (e.g. walking soiling). Thereby, the carpet can be walked on while cleaning. The system is especially suitable for flooring constructions which are not suitable or not recommended for wet cleaning. Thoroughly vacuum clean the carpet with a high performance brush vacuum cleaner (e.g. the *Carpetlife Brush Vacuum Cleaner*). Mix the *Carpetlife Granulate* and spread it all over the dirty areas. Rub in the granulate with a suitable brush rubbing device (e.g. the *Multi Clean350*) using the white roller brushes which are suitable for the flooring in longitudinal and cross direction. When cleaning proceed part-wise, i.e. spread the cleaning granulate on partial areas and rub it in. After drying (approx. 1 hour), absorb the *Carpetlife Granulate* together with the dirt it bonded using the *Multi Clean 350* on the complete area or clean the surface with a *Carpetlife Brush Vacuum Cleaner*. Please take care that the absorption tank is regularly emptied or the vacuum cleaner bag is changed. If the carpet is very dirty, repeat the procedure. Insistent stains have to be removed using a suitable stain remover.

4.2 Wet Cleaning (only in exceptional cases!)

If the wool carpet is glued, spray *Concentrated Carpet Cleaner* which is diluted by 1:60 up to 1:70 (150 ml in 10 litres water) on the floor with a *Spray Vacuum Cleaner* and absorb it again. Thereby the dirt is flushed out of the carpet material. Avoid soaking. Therefore, use the single stage-spray extraction procedure (spraying and sucking in one work-step) or spray the surface with the cleaning solution using a pressure sprayer (not the spray extraction device) in the first step and spray-extract the dirt in the second step using clear water. Do not walk on wet-cleaned carpets before they are fully dried.

The spray extraction procedure is generally not applicable for cleaning flooring which are glued using a glued which is sensitive to humidity or which have been spanned, fixed or loosely laid. For further questions please contact our application consultants. Do not walk on wet-cleaned carpets before they are fully dried.

This cleaning and care instruction was prepared in cooperation with the manufacturer of the flooring.

By handing this cleaning and care instruction to the client, the floorer fulfils the directive DIN 18365 when laying a new flooring. If you have further questions concerning the proper cleaning and care of textile floorings or if you are interested in a cleaning instruction for other floorings, please contact our application consultants. They are happy to assist you.

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