

# Instructions for Cleaning and Care

for structured carpets made of synthetic fibres

## Halbmond Teppichwerke GmbH

### 1. Preventive Measures

In the entrance area it is necessary to lay down clean-walk zones with mats of an adequate size (at least 2-3 paces long), which must be regularly cleaned or exchanged. This stops a large amount of dirt being walked into the building and reduces the mechanical wear on the floor.

Chairs with defective or missing foot-gliders, as well as unsuitable chair rollers, destroy not only the surface protection, but also the floor itself, and therefore should be avoided. We urgently recommend using suitable chair and furniture foot-gliders (e.g. scratchnomore, [www.http://www.dr-schutz.com/scratchnomore](http://www.dr-schutz.com/scratchnomore)), as well as hard chair/furniture rollers (Type H in accordance with DIN EN 12528 and 12529).

### 2. Maintenance Cleaning

Regular cleaning with a powerful brush-vacuum-cleaner, like the *Carpetlife BrushVacuumCleaner*, removes not only loose dirt, but also dirt particles which have settled on the surface, or deeper in the pile. At the same time the pile is raised again. Depending on use and wear, day-to-day cleaning should be carried out daily or several times weekly.

The basic prerequisite for the functionality of the brush-vacuum-cleaner is regular maintenance, in particular of the brushes, filters (preferably: micro-filter) and bags.

### 3. Stain Removal

Remove every stain *immediately* if possible; *do not let it dry out!*. Dab away liquids with absorbent cloths or use a wet suction vacuum-cleaner, vacuum up any loose dirt. Always take up stains from the edge, moving towards the centre of the stain. For the removal of stains do not use conventional household cleaners or washing-up liquid. Do not spray stain-remover directly onto the dirt, but use a suitable cloth to massage it in and dab away at the stain. Take up the dissolved dirt, wiping it away with a dry part of the cloth. Subsequently rinse thoroughly with clear water and finally wipe dry (e.g. using absorbent white paper towels). When trying to remove stains, do not rub nor soak the floor. For an optimal cleaning result when treating stains, the use of suitable micro-fibre cloths has proved very effective. Before use, test the carpet to see if it is colour-fast and the material is resistant.

On carpets made of synthetic fibres, or which have a high synthetic content, for stain removal *FloorMate+* can be used, which removes water-soluble and insoluble stains and works against colour-intensive food-stains, such as coffee, tea, red wine, etc. with active oxygen. For stubborn water-insoluble stains (e.g. lacquer, glue) *SuperStainRemover R* can be used.

## 4. Intensive Cleaning

More than regular day-to-day cleaning and stain removal, carpet floors also require intensive cleaning at certain intervals, for a thorough and complete removal of all and any dirt or soiling. Depending on the conditions of the building and the material structure of the carpet, various methods are available for this.

### Spray extraction with Concentrated Carpet Cleaner

Intensive cleaning using the spray extraction process penetrates the fibres especially deeply and is thus hygienic. The pre-condition for this is a sub-surface, or floor construction which is not sensitive to moisture, and that the entire area of the floor has been glued using water-insoluble adhesives.

Vacuum the carpet thoroughly beforehand with a powerful brush-vacuum-cleaner (e.g. the Carpetlife BrushVacuumCleaner), in the case of sensitive pile material (e.g. wool) use the vacuum-cleaner with a smooth nozzle. If necessary, spray frequented walk-routes and stains in advance with Fresh Up 2in1. For normal soiling dilute ConcentratedCarpetCleaner in a ratio of 1:60 up to 1:70 (150 ml in 10 litres water), and pour this solution into the fresh-water tank of a spray-extraction machine. Clean the carpet according to the instructions. Afterwards rinse again with clear water, using spray extraction. After drying vacuum the carpet again with a brush-, or regular vacuum-cleaner. Be careful not to soak the carpet, particularly with moisture-sensitive materials and laying systems.

### Shampooing with DryFoam for Carpets & Upholstery

In the case of moisture-sensitive carpets (e.g. made of natural fibres) we recommend intensive cleaning (shampooing) with DryFoam for Carpets & Upholstery. This process is also suitable for floor constructions on which wet cleaning (spray extraction) is not possible, or not recommended (e.g. velcro-fastened carpets or those under tension, carpets with a felt backing, or when water-soluble adhesives and fixations have been used, as well as in the case of double-floor constructions and loosely laid, or self-lying rugs and carpets).

Vacuum the carpet thoroughly beforehand. Shake the spray-can and hold it with the spray-button pointing downwards. Spray the DryFoam for Carpets & Upholstery evenly onto the carpet from a distance of about 60 cm and massage it in with a suitable (natural fibre) shampooing brush. For upholstered furniture and finely woven material, use a moist foam-rubber wiper, or a sponge. Be careful to make sure that the dry foam has an equal effect across the carpet during cleaning, i.e. work in sections if necessary. Do not soak the material. After drying completely (after about 2 to 4 hours) vacuum the cleaned area.

## 5. Important Notes

These cleaning and care instructions comprise general recommendations, after consultation with the floor manufacturers, for the maintenance of the floor taking into account the requirements drawn up with regard to a specific building. Through handing on these cleaning and care instructions to his client, the floor professional complies with the regulations of DIN 18 365 when laying a new floor. If you have any further questions about the proper cleaning and care of resilient floors, or are interested in cleaning instructions for other floors, please contact our advice on technical applications, or visit our website under [www.dr-schutz.com](http://www.dr-schutz.com).

Dr. Schutz GmbH  
Holbeinstr. 17  
D-53175 Bonn  
Tel. (0228) 95352-0  
[www.dr-schutz.com](http://www.dr-schutz.com)  
Advice on technical applications:  
Tel. (05152) 9779-16  
E-Mail [technik@dr-schutz.com](mailto:technik@dr-schutz.com)

Prepared: CC-03.17

Previous cleaning and care instructions are superseded by the publication of this version and are no longer valid.